

# FRAUD!

## SPOT IT AND STOP IT!



Calls claiming to be the bank or the police



Sudden claims of suspicious banking activity



Being asked for PIN number or passwords



Requests for bank card or cash as 'evidence'



Asked to purchase high-end jewellery and goods



'Couriers' sent to collect card, cash, or bank details

# KNOW HOW THE FRAUDSTERS WORK...

## A FRAUDSTER'S CALL TO YOU Spot it and stop it!

A criminal contacts you, pretending to be a police officer or bank official. They claim there is an issue with your bank account, or request your assistance with an investigation.

They ask you to withdraw cash or foreign currency, provide your bank cards or PIN numbers, purchase high value items such as gold bullion, or hand over jewellery which will later be collected by a courier from your home.



**POLICE OR BANK OFFICIALS WILL NEVER ASK FOR PIN NUMBERS, BANK CARDS, GOODS OR MONEY!**

To make sure the caller is from the bank or really a police officer, hang up the phone at the start of the call and wait 5 minutes (criminals stay on your phone line) or use a different phone and call:

**101** - to verify if the person is a police officer.

**159** - to speak to your bank  
(or call the number on back of card).

If you have been a victim of fraud then speak to your bank and report to **ACTION FRAUD** on **0300 123 2040**